



## Welcome to Camperpark The Hague

In order to keep your stay at the Camperpark as safe as possible in connection with the Coronavirus, we have had to adjust a number of house rules.

Below you will find our **house rules** and also **all information** that you normally receive during registration at the reception. That saves a lot of questions.

**You and your travel companions are obliged to read everything and follow the rules strictly!**

### Follow the RIVM rules and ensure good hygiene measures

- Wash your hands regularly with soap and water
- Cough and sneeze inside of your elbow
- Use tissue paper
- Do not shake hands
- Keeping your distance means keeping 1 to 2 meters (two arm lengths) apart to protect yourself and others from coronavirus infection.

### Reception / shop: 00316-22118611 or 00316-26504640

The reception and shop are closed. Do you need something or someone, call inside your motor home to one of the numbers above, only possible between 8.30 am and 9.30 pm.

### Payments

We make payments for accommodation or shop via a payment request via text message. You can pay with your own banking app. Payment must be made immediately after receipt of the SMS. If not possible you can pay by creditcard.

### Extend

Today it is not inconceivable that you have to leave earlier than planned. That's why you pay per night. You can arrange an extension from inside your motor home: call the reception and you will immediately receive a payment request. Or we come to you for creditcard payment.

### Entrance gate

You will receive a mobile phone with user instructions for the green entrance gate. When using, you are obliged to read and follow all instructions.

### Times

If you are going to leave, call the reception. You can then return the mobile. On your day of departure you must have left the place before 4.30 pm. After 4.30 pm you pay a new night. Leaving late is unnecessarily expensive and disrespectful. Never leave before 8am.

No motor traffic between 08:00 and 21:30. There is silence between 11 p.m. and 8 a.m.

### Electricity

If you take power, you get 6 amps, 1320 watts. Be careful with kettles or turn everything on at once. Look FIRST at how much you use. Let us not have to reconnect unnecessarily. NEVER make another connection yourself!

## **Water, chemical toilet, greywater, waste**

Outside on the right side of the sanitary facilities, across the bridge, you can empty your chemical toilet, clean it and fill water for the chemical toilet.

You can get water for your camper from the blue building before the reception (with hose).

A little further to the side of the road you can empty your greywater (not chemical!).

Waste bins are behind the greywater point.

## **Sanitary facilities**

The first cabin with blue doors will be the new, improved sanitary facilities. We are still working hard on this and it is not yet in use. The other cabin contains a shower, toilet, sink and washing-up facilities. Make sure others can also follow the rules by **NOT TAKE AWAY** the hand pumps and toilet paper!

To limit the number of people in this small space:

- Keeping distance means that you keep 1 to 2 meters (two arm lengths) apart !!!
- Washing: never more than 1 person at the sinks (even if there are three sinks).
- Toilets: only the front and the rear toilet can be used (allowed at the same time).
- Shower room: only the rear shower, 1 person at a time in this room.
- Cabin washbasin: the right-hand cabin can be used by 1 person at a time.
- Please keep everything clean. Even if other guests did not. If you find something not clean before use, call the reception and we will come and do the extra cleaning for you (no complaints afterwards).

### **Strictly follow these directions!**

Never more than 5 people inside. Wait **OUTSIDE** or in your motor home.

## **Information board**

In front of the sanitary facilities bridge there is an information board with bicycle and tram routes. Take a photo and take the route with you!

## **Dogs**

Dogs (max. 2) **ALWAYS** on a leash and **DO NOT BARK**. They are absolutely not allowed in front of and / or over the sanitary facilities bridge. Dogs are not allowed in the middle area near the campers. And **DO NOT POO** in the Camperpark! Behind the camper park is **a huge piece of land where dogs can run and poo** (ask the administrator where).

## **Visit**

It is currently not possible to receive visitors to your motor home. Meetings with others must take place outside the motorhome area. **Please adhere to this.**

## **Emergency number**

If you need us between 9.30 pm and 8.30 am you can **ONLY** call **IN EMERGENCIES**:  
0031622003744.

**We wish you a pleasant and healthy stay.**